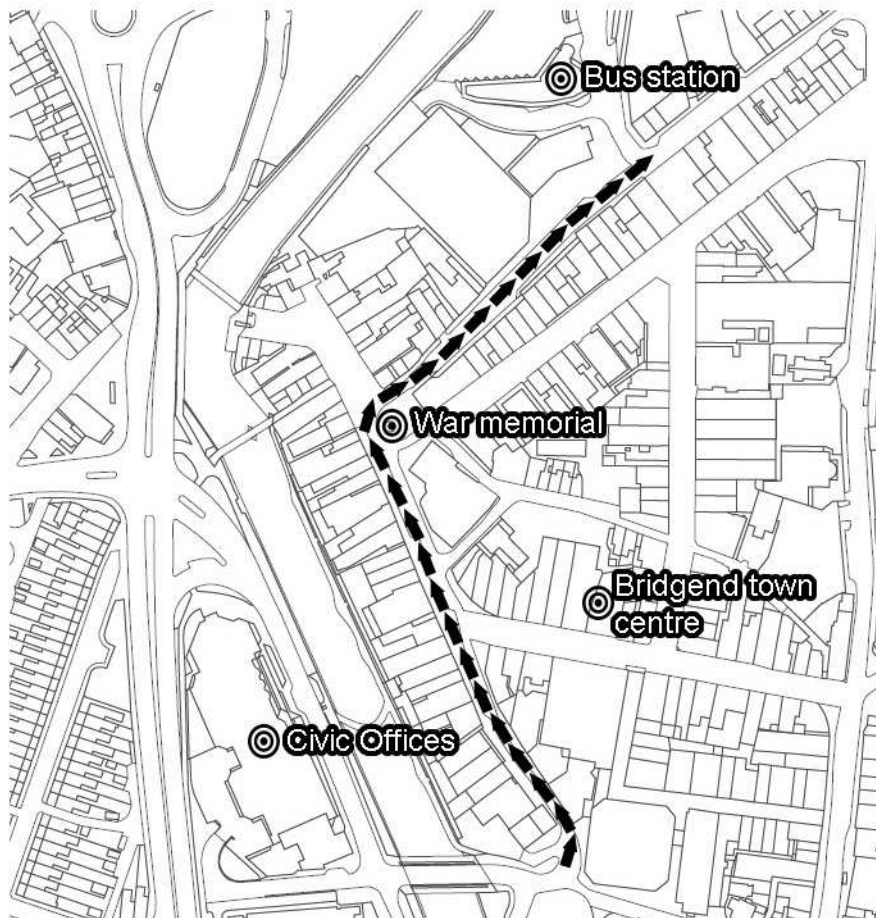




Bridgend town centre access survey

Bridgend County Borough Council has recently commissioned a study to review methods and assess risks of re-introducing traffic to Queen Street, Dunraven Place and Market Street in Bridgend town centre.

The council would like you to share your views on the proposal and the impact it would have on you and the wider economy. All completed responses will be entered in a free prize draw to win a £100 gift voucher for events held at Porthcawl Pavilion and Maesteg Town Hall (terms and conditions apply). To read the commissioned report in full please click here or visit:
www.bridgend.gov.uk/consultation.



This survey will take around 8 minutes to complete.

All information received is stored in accordance with the Data Protection Act (1998).

The proposal

The proposal put forward is to reintroduce traffic to Queen Street, Dunraven Place and Market Street. As part of the proposal a 20 miles per hour speed zone and two pedestrian crossings would be introduced alongside approximately 18 parking / loading bays and street bollards designed to improve safety by separating pedestrians and vehicles. Adare Street and Caroline Street would remain pedestrianised.

If the proposal were to be introduced the following risks and benefits would be likely to occur:

Benefits	Risks
<p>✓ Easier accessibility Improving vehicle access would prove beneficial for some disabled people and those with mobility problems.</p> <p>✓ Potential to stimulate trade Many town centre traders, property agents and developers believe that improving vehicle access into the town centre would stimulate the economic performance of the town by increasing footfall through car borne trade, short stay parking, click and collect, collection of large goods and short trips to banks and services.</p> <p>✓ Potential to meet shoppers' diverse needs Meeting the needs of a diverse society by offering a balance between maintaining pedestrianisation in Adare St. and Caroline St. and the proposed vehicle route.</p>	<p>✗ Increased risk to pedestrian safety If the roads were to be reopened there would be an increased risk to pedestrian safety, in particular young children, the elderly and the blind community. Since pedestrianisation of the roads, reported collisions have fallen from 13 (2000 - 2004) to three (2004 - 2014).</p> <p>✗ Investment cost In order to safely allow vehicle access into the town centre an investment ranging between £500,000 and £900,000* would be required (dependent on the consultation's outcome) prior to any potential benefits being realised.</p> <p>✗ Air pollution By allowing vehicle access into the town centre the level of air pollution may rise.</p>

*Option one and two from the commissioned report failed to meet the council's safety obligations and as such were discounted.

Q1 **To what extent do you agree or disagree with the proposal outlined above?** Please select one option only.

Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree

Pedestrian times

If the proposal were to be introduced, it is also possible to include 'pedestrian only' times. This has been introduced in other areas such as Neath, Caldicot and Tenby, where the roads are not accessible to vehicles between certain hours.

In relation to the second option below, if the roads were to be opened up to vehicles at night it would lead to better access to the night time economy but would also create an additional risk to pedestrians visiting the town at night.

Q2 **Which of the following access options is the most preferable to you?** Please select one option only.

- Do not introduce this proposal (do not allow vehicle access in the town centre).
- Allow vehicle access before 6pm only (no night time access).
- Allow vehicle access only between 3pm - 11am (Pedestrian only zone between 11am - 3pm). Go to Q4
- Allow vehicle access at all times.
- Other (please use the space below).

Parking / loading bays

If the proposal were to be introduced, approximately 18 parking / loading bays would be made available for shoppers alongside the newly opened roads.

These parking / loading options would be policed between 6am - 9.30pm.

Q3 Which of the following parking / loading options is the most preferable to you? Please select one option only.

20 minute parking bays

One hour parking bays

30 minute parking bays

Other (please use the space below).

Impact of the proposal

Q4 Do you feel that introducing the proposal would have a beneficial or negative impact on Bridgend town centre? Please select one option only.

Positive impact

Neither positive or negative impact

Negative impact

Don't know

Q4a If you would like to elaborate on your answer please use the space provided below.

Share your views

The commissioned report included four options to re-introduce traffic into the town centre:

Option one - introduce signage and road markings

Option two - introduce the measures in option 1 plus tactile paving

Option three - introduce the measures in option 1 and 2 plus bollards and street furniture

Option four - introduce the measures in option 1, 2 and 3 plus raised kerbs.

Both option one and two failed to meet the council's safety obligations and as such were discounted. Option three was the suggested option in the independent report, whilst option four would cost the most to implement (approximately £855,000) and cause the highest level of disturbance to the town centre. As such, the council proposes that any work undertaken would follow option three as the preferred option.

Q5 Regarding the questions you have been asked as part of this survey, do you have any other comments or alternatives you would like the council to consider? Please use the space below.

About you

Q6 **Do you currently live in Bridgend County Borough?** Please select one option only.

Yes

No

Q7 **On average, how often do you visit Bridgend town centre?** Please select the most suitable option.

Daily

Weekly

Monthly

Annually

Prefer not to say

Q8 **Please select an age category?** Please select one option only.

Under 18

25 - 34

45 - 54

65+

18 - 24

35 - 44

55 - 64

Prefer not to say

Q9 **Please select the option(s) that best describes you as a respondent?** Please select all that apply.

Bridgend town centre business owner

Unemployed / looking for work

Bridgend town centre employee

Retired

Employed - outside of Bridgend town centre

Prefer not to say

Student / trainee

Q10 **Do you have a caring responsibility for a child / children (i.e parent, grandparent, carer etc)?** Please select one option only.

Yes

No Go to Q11

Q10a **What age(s) are they?** Please select all that apply.

0 - 5 years old

6 - 11 years old

12 - 16 years old

17+

A disability is a physical or mental impairment which has a substantial and long-term adverse effect on a person's ability to carry out day-to-day activities.

Q11 **Do you consider yourself disabled?** Please select one option only.

Yes

No

Go to Q12

Prefer not to say

Q11a **Please indicate below the type of impairment which applies to you.** Please select all options that apply.

Physical impairment, such as difficulty using your arms or mobility issues which means using a wheelchair or crutches

Sensory impairment, such as being blind or having a serious visual impairment or being D/deaf or hard of hearing

Mental health condition, such as depression or schizophrenia

Learning difficulty, such as Down's syndrome or dyslexia, or cognitive impairment, such as autism or head-injury

Long-standing illness or health condition such as cancer, HIV, diabetes, chronic heart disease, or epilepsy

Other (please type in the box below)

Prefer not to say

Equalities

In order to help us ensure that we are providing services fairly to everyone who needs them, we would be grateful if you could answer a few more questions about yourself. The information you supply will be kept confidentially and will only be used for the purposes of equalities monitoring.

Completion of these questions is not required as part of the questionnaire. You do not have to answer any of the questions if you do not wish to do so. Alternatively, you can choose to answer some and not others by selecting the 'prefer not to say' options.

Q13 What is your date of birth? (DD/MM/YYYY)

Q14 How would you describe your nationality? Please select one option only.

- | | | |
|-----------------------------------|---|---|
| <input type="checkbox"/> Welsh | <input type="checkbox"/> Northern Irish | <input type="checkbox"/> Other (please type in the box below) |
| <input type="checkbox"/> English | <input type="checkbox"/> British | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Scottish | | |

Q15 What is your ethnic group? Please select one option only.

- | | |
|---|--|
| <input type="checkbox"/> White | <input type="checkbox"/> Black / African / Caribbean / black British |
| <input type="checkbox"/> Mixed / multiple ethnic groups | <input type="checkbox"/> Other ethnic group (please type in the box below) |
| <input type="checkbox"/> Asian or Asian British | <input type="checkbox"/> Prefer not to say |

Q21 What is your religion or belief? Please select one option only.

- | | | |
|--------------------------------------|---------------------------------|---|
| <input type="checkbox"/> No religion | <input type="checkbox"/> Hindu | <input type="checkbox"/> Sikh |
| <input type="checkbox"/> Christian | <input type="checkbox"/> Jewish | <input type="checkbox"/> Other (please type in the box below) |
| <input type="checkbox"/> Buddhist | <input type="checkbox"/> Muslim | <input type="checkbox"/> Prefer not to say |

Q22 What is your gender? Please select one option only.

- | | | | |
|-------------------------------|---------------------------------|--------------------------------|--|
| <input type="checkbox"/> Male | <input type="checkbox"/> Female | <input type="checkbox"/> Other | <input type="checkbox"/> Prefer not to say |
|-------------------------------|---------------------------------|--------------------------------|--|

Q23 Is your gender the same now as that which you were assigned at birth? Please select one option only.

- | | | |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|

Q24 Are you pregnant? Please select one option only.

- | | | |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|

Q25 **Have you given birth within the past 26 weeks?** Please select one option only.

Yes No Prefer not to say

Q26 **What is your sexual orientation?** Please select one option only.

Heterosexual / straight Gay woman / lesbian Other
 Gay man Bisexual Prefer not to say

Q27 **What is your marital status?** Please select one option only.

Single Married Divorced Prefer not to say
 Partnered Civil partnered Widowed

A carer is someone who provides unpaid support to family or friends who could not manage without this help. This could be caring for a relative, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

Q28 **Are you a carer?** Please select one option only.

Yes No Prefer not to say

Are you able to...

Please select one option per row.

	Not at all	A little	Fairly well	Fluently	Prefer not to say
Speak Welsh?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Read Welsh?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Write Welsh?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Next steps

If you would like to be entered into the free prize draw to win a £100 gift voucher for events held at Porthcawl Pavilion and Maesteg Town Hall please opt in and include your details below. Opt in

If you would like to be kept up to date on the progress of the consultation please opt in and include your details below. Opt in

Name	<input type="text"/>	House no.	<input type="text"/>
		Street	<input type="text"/>
Email	<input type="text"/>	Postcode	<input type="text"/>

Thank you

Please return this survey to: Marketing, Communications and Engagement, Bridgend County Borough Council, Ravens Court, Wing 3, Brewery Lane, Bridgend, CF31 4AP.